

## 2017 HONDA CLASSIC VOLUNTEER COMMITTEE DESCRIPTIONS

**ADMISSIONS:** Ticket sales and credential scanning at tournament entrances. Issue proper credentials to members of allied organizations. **Tues. - Sun.**

**CADDIES:** Register professional caddies, maintain caddie area, distribute/collect caddie bibs & towels. **Sun. - Sun.**

**CART CONTROL:** Maintain and distribute golf carts, incl. charging/preparation of carts for the next day. Shifts begin at 5AM. **Mon. - Sun.**

**CHILD CARE:** Assist the PGA TOUR staff in providing childcare for the children of the players. *Background checks required; must be at least 17 yrs of age.* **Tues. - Sun.**

**COMMUNICATIONS:** Answer incoming calls, provide information, direct calls to other areas. Organize radio distribution and control daily check-out, check-in, and charging. **Mon. - Sun.**

**COURTESY CHECK:** Maintain checkpoint for spectators' prohibited items. Log item and provide ticket to spectators to retrieve items upon exit. **Tues - Sun.**

**HONORARY OBSERVER: RESTRICTED\*** **Thurs. – Sun.**

**HOSPITALITY:** Assist as hosts for sponsors/guests; direct all guests to their correct locations. Control access to hospitality areas by verifying proper credentials, maintain noise control. Maintain Hospitality Will Call. **Wed. - Sun.**

**LOCKER ROOM:** Assist players in locker room to help ensure their needs are met. Assist in delivering all shipped items to locker room, stock coolers, assist with player Will Call requests, etc. **Sun. - Sun.**

**LEADERBOARD & SCOREBOARD:** Call scores of the leaders on the 18<sup>th</sup> Hole Leaderboard. **Thurs. - Sun.**

**MARSHALS / CHECK-IN:** Provide spectator control along all golf course tee boxes, fairways, crosswalks, and greens. Spot and protect players' golf shots that are outside the ropes. Maintain quiet during play. Prevent unauthorized photography. Ensure safe passage of players from the green to the next tee. Assist with course evacuation if needed. Work directly with Mobile Device Task Force (MDTF) to ensure compliance with cell phone/camera rules, advise spectators of designated cell phone areas, and contact MDTF team member should their assistance be necessary. Marshals should not confiscate phones, but will gently remind spectators to keep phones on silent, no photography, etc. **Mon. - Sun.** Greatest needs are **Thurs.-Sun.** **Weekends are full day shifts. (only 3-4 people needed for check – in)**

**ADVANCE MARSHALS:** Assigned to a group of players to accompany them for the entire eighteen holes. Walk ahead of the players to ensure access to tee boxes, cross walks, and ensure greens exits are properly manned by hole marshals and there is nothing that impedes access to these areas. Must be able to walk eighteen holes. **PLAYER TRANSITION TEAM:** Escort players through transition areas which include the Putting Greens, 1<sup>st</sup> & 10<sup>th</sup> tees, 9<sup>th</sup> & 18<sup>th</sup> greens and player clubhouse. Assist with course evacuation as needed. **Mon. - Sun.** Greatest needs are **Wed.-Sun.**

**MOBILE DEVICE TASK FORCE:** Ensure that spectators are aware of cell phone policy and direct them to designated cell phone zones. Approach patrons who disrupt play with a mobile device and provide them a claim check to retrieve their device at courtesy check upon their departure. Must be able to walk or stand for long periods and be diplomatic when approaching spectators. Assist with Course Evacuation when necessary. Shifts for this committee are full days. **Thurs. - Sun.**

**PLAYER REGISTRATION: RESTRICTED\*** **Sun.-Wed.**

**PRACTICE FACILITIES:** Maintain spectator control & assist players at the tournament practice range & putting green. Prevent unauthorized photography. Work directly with Mobile Device Task Force (MDTF) to ensure compliance with cell phone/camera rules. Collect, sort and distribute range balls. Marshal walkway from range or practice green to tee or clubhouse. Requires some heavy lifting and 6 hour shifts. **Sun. - Sun.**

**PRO-AMS:** Greet, register, & provide information to amateur contestants. Assist with amateur golf bags. Assemble and distribute gift packages to amateurs. Assist with the verification of handicaps and scoring. **Sun. - Sat.**

**PRODUCT CONTROL & DISTRIBUTION:** Receive, control and distribute pairing sheets, programs, and on course refreshments for use by the players. Receive & distribute supplies for vendors and tournament employees. Requires lifting. **Mon.-Sun.**

**RESIDENT SHUTTLE:** Provide transportation to/from tournament for PGA National residents. Drive small passenger vans to designated pickup areas within PGA National. *Valid driver license required.* **Wed.-Sun.**

**SHOTLINK LASERS:** Assist at stations on every hole in the fairway and at the green to track the location of each player's shot using a laser sighting device. Easy to follow instructions will be provided. **Thurs.-Sun.** plus hands on practice **Wed.**

**SPECTATOR INFORMATION:** Answer questions, direct spectators and hospitality patrons, and provide general information. **Wed.-Sun.**

**STANDARD BEARERS:** Walk with each group of golfers for the entire round and display their scores in relation to par on a Scoring Standard. This position is a great opportunity for teenagers or parents and children. **Wed.-Sun.** For the “walk with a parent” program, *only one child (under the age of 13) per parent/guardian, please.*

**STARTERS: RESTRICTED\***

**TOURNAMENT OFFICE:** Beginning three weeks prior to the event, support tournament staff by answering phones, assembling invitations, mailing tickets, and various office duties. *Assistance needed beginning in mid-January. Only 4-5 volunteers needed. Priority is given to previous tournament office volunteers.*

**TRANSPORTATION:** Inventory/distribution of vehicles to PGA TOUR players and special guests. Includes, airport pick up/drop off for players and shuttle transportation for volunteers. Some assistance needed in January to help procure vehicles. Then, **Sat. 2/18-Mon. 2/27.** *Valid driver license required.*

**TV LIAISON:** Provide on course assistance to both the Television Network and Satellite Radio. Must be familiar with golf etiquette, course layout and the rules of golf. Must be able to walk 18 holes and utilize two-way radio quickly and efficiently. **Thurs.-Sun.**

**VOLUNTEER HEADQUARTERS:** Maintain volunteer headquarters, provide information and set up/clean up for food/beverages, stock drink coolers, distribute and collect lunch chits. May require early morning hours. **Mon.-Sun., possibly Mon, 2/27.**

**UNIFORM DISTRIBUTION:** Distribute volunteer uniforms prior to tournament week. Assist in distributing volunteer badges. Also, may be needed tournament week for uniform sales, located in Volunteer HQ. **One to two weeks prior to tournament. Exact dates TBD.**

**UNIFORM SALES:** Uniform and other merchandise sales during uniform distribution & tournament week, located in Volunteer HQ. May require some early morning hours. **Exact dates TBD & Wed.-Sun.**

**WALKING SCORERS:** Walk with a group of players during the Pro-Am and Tournament rounds, entering stroke, scoring, and statistical information into a hand held device. **Wed.-Sun.** *Wed. required for ALL walking scorer volunteers.*

**WILL CALL:** Serve as a distribution center at an off-site location for credentials and passes left for guests of Players, Officials, Hospitality Sponsors, PGA TOUR Staff, and members of the Media. **Tues.-Sun.**

**\*RESTRICTED\*** - *Due to the limited number of volunteers required for this committee, only those who have worked on this committee at a previous Honda Classic, or have talked with the Committee Chairman directly can sign up for restricted committees.*